Hindustan Unilever pureit

# World's largest selling water purifier#

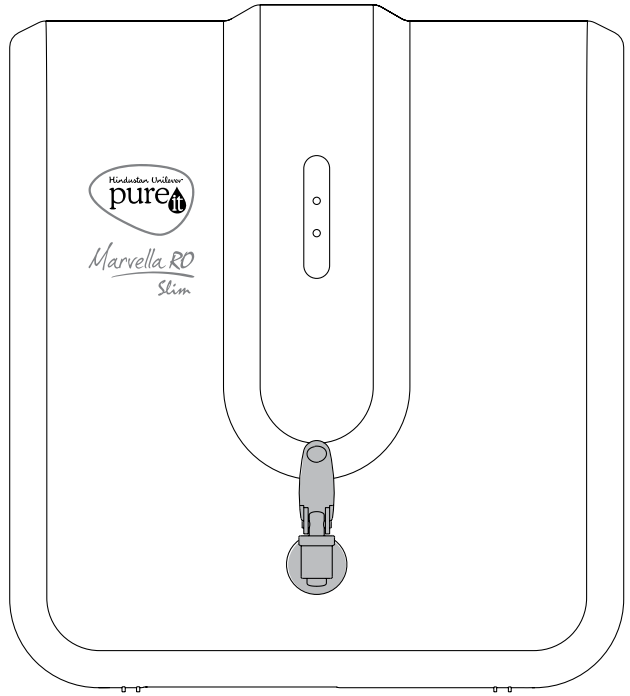
#Based on Unit shipment sales for 2011. Excludes pitchers and faucet mount systems sales and includes only in-home point-of-use drinking water treatment systems.

PRS_05_13V1

## Welcome to the Pureit Family

Hindustan Unilever pureit

Marvella RO Slim




REACH PUREIT AT
1860-180-1000
www.pureitwater.com

# instructions manual

Hindustan Unilever pureit

Marvella RO Slim

## WELCOME TO THE PUREIT FAMILY

**Congratulations!**

We thank you for the trust you have shown in our product and assure you that our product will live up to your expectations. Millions of users trust Pureit to provide safe water to their loved ones.

Our product is developed by experts and is designed to give you water that is completely safe. Pureit meets some of the toughest standards of leading institutions both in India and abroad.

If you need to get in touch with us for anything, please call us at the Pureit Helpline (1860-180-1000).

We once again thank you for buying Pureit Marvella RO Slim™ and we look forward to a long and fruitful association with you.

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# UNIQUE FEATURES OF PUREIT MARVELLA RO SLIM™

**Advance Alert System™**
Pureit's Advance Alert System™ alerts you 15 days in advance before you need to change Germkill Kits

**Double Safety Assurance of RO + Microfiltration Membrane (MF)**
Pureit Marvella RO Slim™ is equipped with RO Membrane and Microfiltration Membrane (MF) ensuring that the water is purified not just once, but twice!

**Advanced 6-Stage Technology**
Pureit Marvella RO Slim™ works on a 6-stage technology that ensures that you get completely safe drinking water as per the standards set by USEPA

**TDS Removal up to 1800* PPM**
Pureit Marvella RO Slim™ turns hard water into soft and sweet water, upto 1800 ppm TDS

**Convenient 4 Litres Storage Tank**
Pureit Marvella RO Slim™ has 4 Litres of storage tank. So you don't need to store water separately in vessels or water bottles

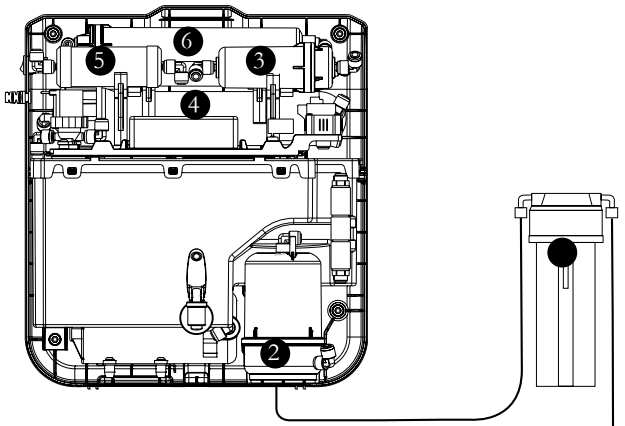
**Advanced Voltage Fluctuation Guard**
This protects your purifier from sudden voltage fluctuation as high as 280 volts and also works in as low as 100 VAC

**Break-resistant Tap**
Pureit Marvella RO Slim™ is equipped with break-resistant tap which is tested for up to 50000 times

**No Annual Maintenance Contract**
Pay for maintenance only when needed

*Provided total hardness is 600 PPM max.

# PUREIT MARVELLA RO SLIM™'s UNIQUE TECHNOLOGY




**1 Pre-Sediment Filter**
Removes fine and coarse particulate impurities/dirt and improves the life of the carbon Filter.

**2 Pre-RO Carbon Filter**
Removes chlorine and organic impurities like harmful pesticides. It also adsorbs bad taste and odour causing organic compounds from water.

**3 Post-Carbon Sediment Filter**
Removes remaining fine and coarse particulate impurities/dirt and improves the life of RO Membrane.

**4 RO Membrane**
Removes dissolved salts, hardness, pesticides and heavy metals like arsenic, lead and mercury.
It also removes microbial contaminants like bacteria, virus, protozoa and cysts.

**5 Micro Filtration (MF) Membrane**
Micro Filtration (MF) Membrane is added Post-RO, which ensures that the water is purified not once but twice.

**6 Post-RO Carbon Filter**
Last level of purification acts as a polisher and enhances the taste of purified water.



# TECHNICAL SPECIFICATIONS OF PUREIT MARVELLA RO SLIM™ PURIFIER#

| Pureit Marvella RO Slim™ Purifier | |
|---|---|
| Height | 422.6 mm |
| Width | 380 mm |
| Depth | 165.6 mm |
| Weight of Pureit Marvella RO Slim™ | ~ 5.8 kgs–(dry weight) |
| Flow rate* | Approximately 9–12 Litres per hour |
| Storage tank capacity | 4 Litres |
| 6-stage Purifying Technology | PP Melt Blown Pre-Sediment Filter, Pre-RO Carbon Filter, Post-Carbon Sediment Filter, Reverse Osmosis Membrane, Micro Filtration Membrane and Post-RO Carbon Filter |
| Membrane type | Thin film composite spiral wound |
| Pump type | Diaphragm pump, 24V DC |
| % Recovery* | Typically 20–25% |
| TDS reduction** | 90% (min) |
| Power rating | 36 Watts |
| Pressure rating | 5–30 PSI*** |
| Input Voltage | 100–280 VAC/50 Hz |
| Material of construction for plastic parts | Food safe, non-toxic, engineering grade plastics |
| Length of Power adaptor | 1.8 metres |
| Total Dissolved Solids | 200 mg/lit (min) – 1800 mg/lit (max) |
| Total Hardness | 600 mg/lit (max) |
| Iron | 0.3 mg/lit (max) |
| Turbidity | 1 NTU (max) |

| SPECIFICATIONS OF PUREIT GERMKILL KIT™ | |
|---|---|
| Germkill Kit™ | |
| Material of construction | Food safe, non-toxic, engineering-grade plastics |
| GKK-1 | Pre-Sediment Filter – 2 Nos |
| | Pre-RO Carbon Filter – 1 No |
| | Post-RO Carbon Filter – 1 No |
| GKK-2 | Pre-Sediment Filter – 2 Nos |
| | Pre-RO Carbon Filter – 1 No |
| | Post-RO Carbon Filter – 1 No |
| | Post-Carbon Sediment Filter – 1 No |
| | RO Membrane – 1 No |
| | Micro Filtration Membrane – 1 No |
| Germkill performance standard | Meets stringent international criteria for microbiologically safe drinking water – e.g., Environmental Protection Agency (EPA), USA |

* Permeate flow rate and recovery are based on standard test conditions and may vary depending on input water quality, TDS, pressure and life of filter elements.

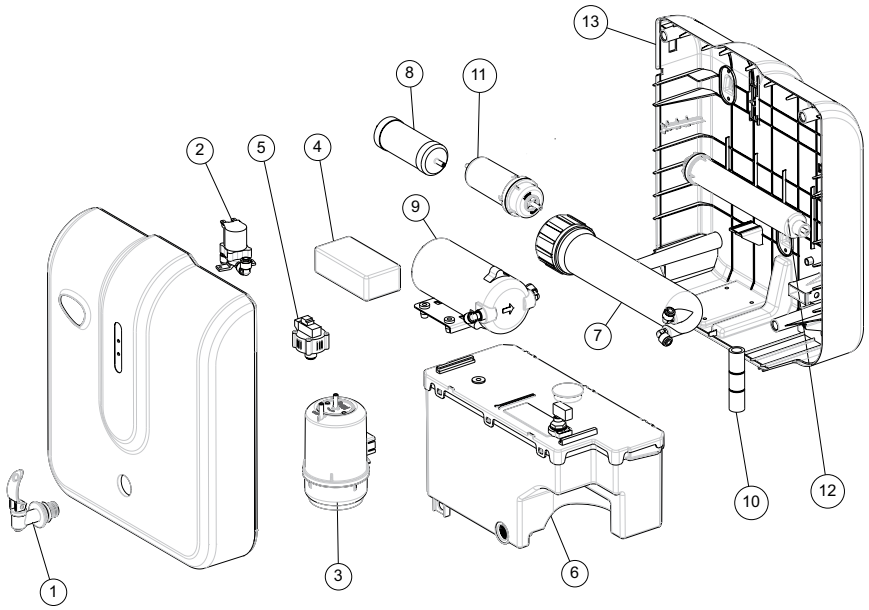
** Input water quality and TDS content are important determinants of output water quality.

*** If input pressure exceeds 30 PSI, please install a company-provided Pressure Reducing Valve at an additional cost. If the pressure is lesser than 5 PSI than you need to buy a Pressure Enhancing Pump at an additional cost.

# Technical specifications are subject to change or improvement without prior notice.

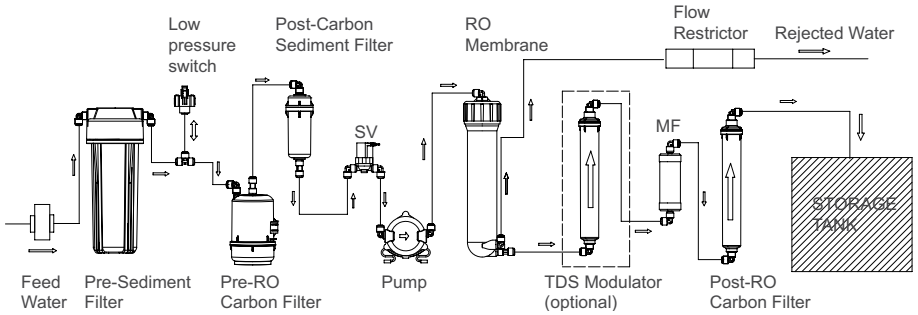
# KNOW YOUR PUREIT MARVELLA RO SLIM™

01. Tap
02. Solenoid valve
03. Pre-RO Carbon Filter
04. Control Circuit and Adapter
05. Low pressure switch
06. Storage Tank Assembly
07. RO Membrane housing
08. MF Filter
09. Pump
10. Flow restrictor
11. Post-Carbon Sediment Filter
12. Post-RO Carbon Filter
13. Back Cover

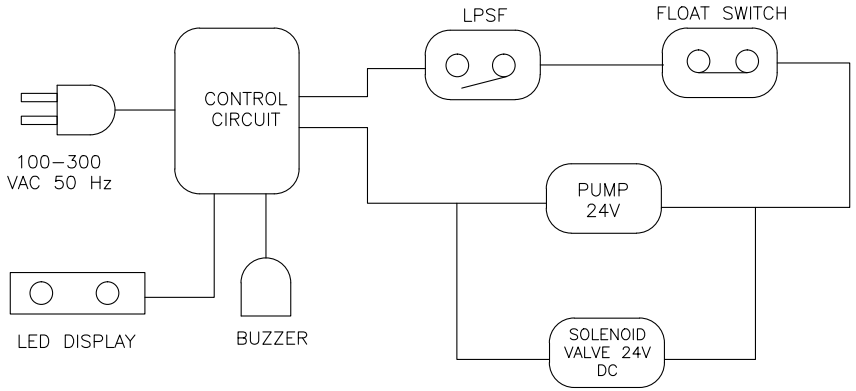





# WATER-FLOW DIAGRAM

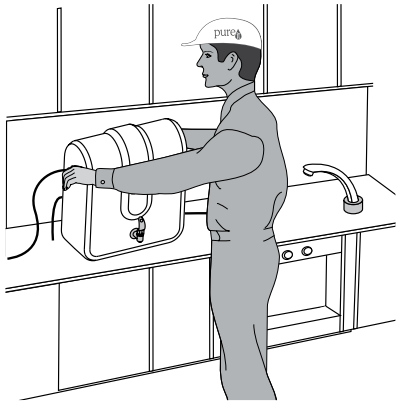



# ELECTRICAL-FLOW DIAGRAM



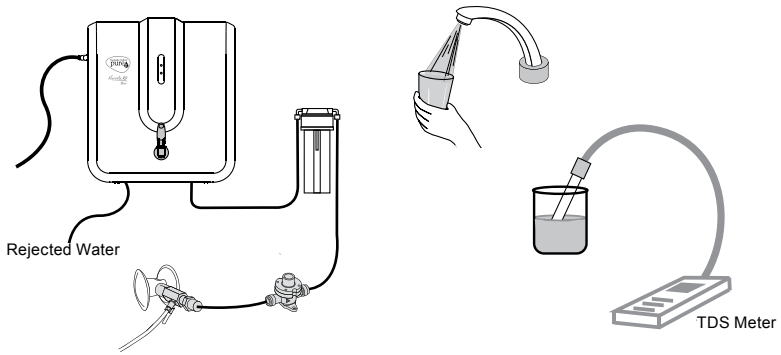
# IMPORTANT USAGE INSTRUCTIONS

1



Ensure Pureit Marvella RO Slim™ is installed by a trained Pureit technician.

2

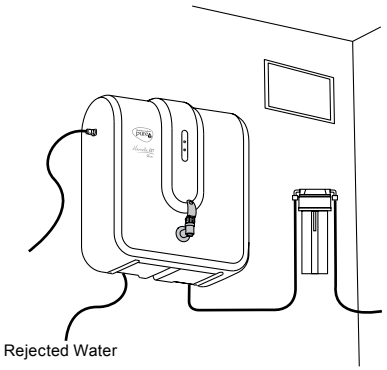



Make sure you test the input water TDS before installing Pureit Marvella RO Slim™. The minimum input water TDS should ideally be more than 200 PPM and maximum must be 1800 PPM (also total hardness should be max. 600 PPM). If the TDS is less than 200 ppm then you need to install a TDS Modulator which can be bought at an additional cost from authorised Pureit service technician.



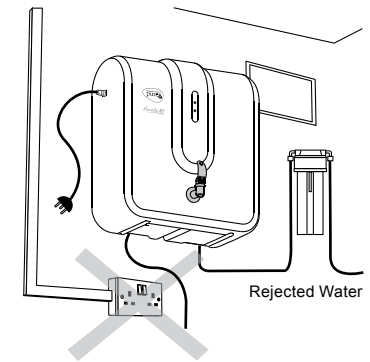
# IMPORTANT USAGE INSTRUCTIONS

3




It is recommended that Pureit Marvella RO Slim™ be installed on the wall.

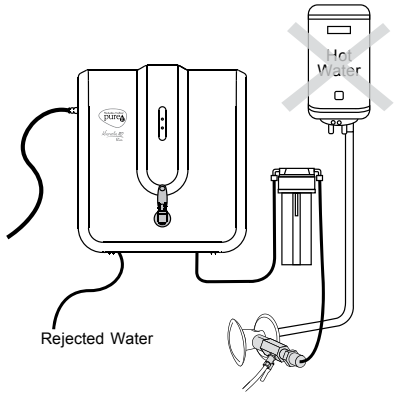
4




Ensure Pureit Marvella RO Slim™ is not installed above any electric socket. Ensure that you use the plug provided with the purifier and do not change it.

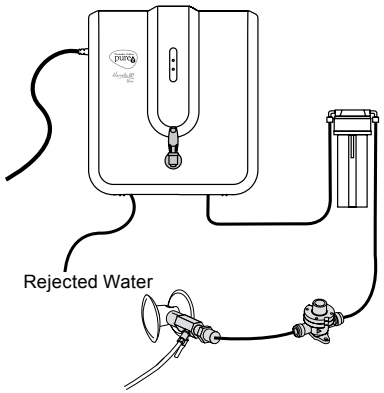
# IMPORTANT USAGE INSTRUCTIONS

5




Pureit Marvella RO Slim™ should not be connected to any hot water tap.

6

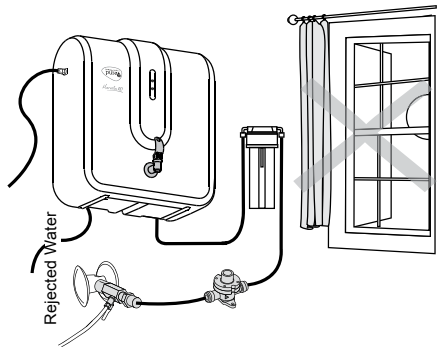



Ensure that the purifier is placed close to the plumbed inlet connection (not more than 2 metres). Also, avoid sharp bends to the pipes.



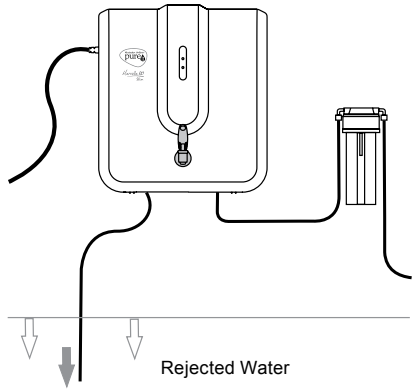
# IMPORTANT USAGE INSTRUCTIONS

7




Install your Pureit Marvella RO Slim™ away from any direct sunlight and ensure there is enough ventilation.

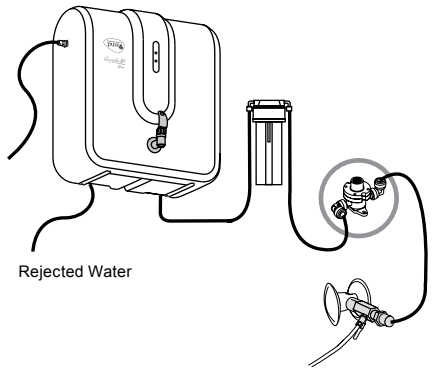
8




Ensure the waste water pipe is placed lower than the tap of the purifier.

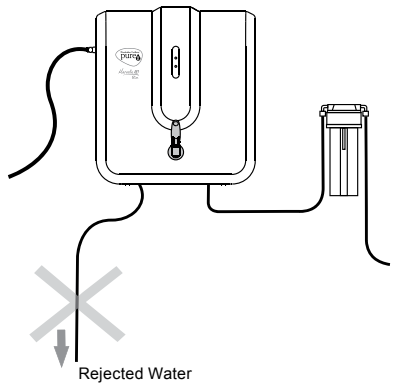
# IMPORTANT USAGE INSTRUCTIONS

9




Ensure input pressure is more than 5 PSI and less than 30 PSI. If it is more than 30 PSI, you need to use 'Pressure Reducing Valve' which must be bought at an additional cost. If the pressure is less than 5 PSI then you need to buy 'Pressure Enhancing Pump' which can be bought at an additional cost. Ensure you buy them from the authorised service personnel of Pureit.

10

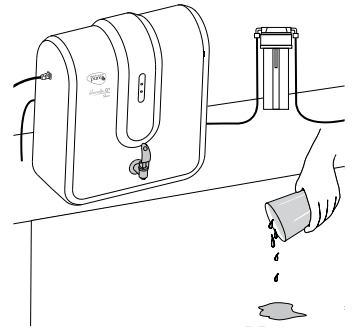



Do not drink the water from the waste water tube, as it is not suitable for drinking. However, you can use that water for gardening or for cleaning the floors.



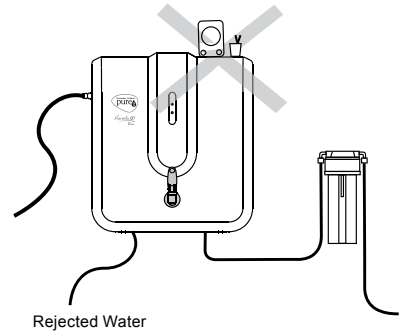
# IMPORTANT USAGE INSTRUCTIONS

11



You should discard the water in the storage tank once in 15 days. Always drain the water in the storage tank if you have not used the purifier for more than 2 days.

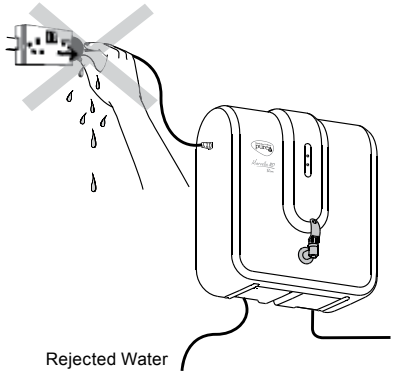
12




Do not put heavy or sharp objects on the purifier.

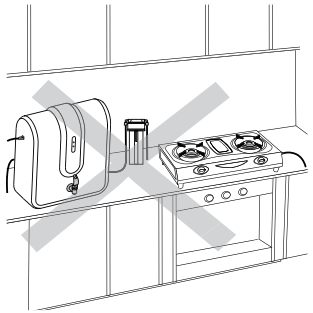
# IMPORTANT USAGE INSTRUCTIONS

13




Do not plug or unplug the power cord with wet hands. Ensure that the plug isn't wet while plugging in or plugging out to avoid risks such as electrical shock or fire.

14

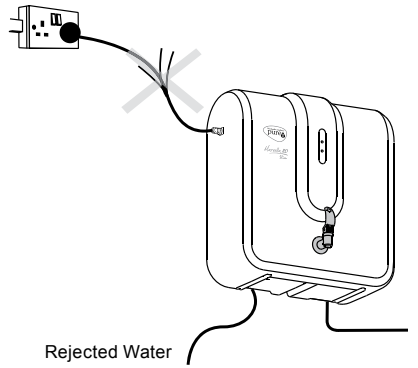


Never put the cord under rugs, near heat resistors, radars, stoves or heaters.



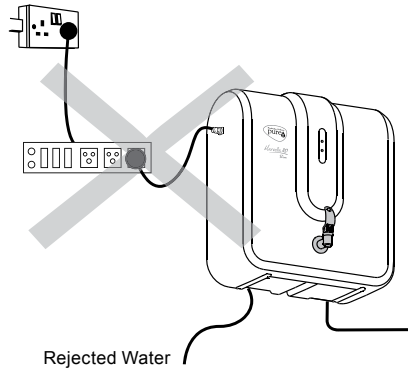
# IMPORTANT USAGE INSTRUCTIONS

15




If the power cord is damaged, the power adapter must be replaced and not used.

16

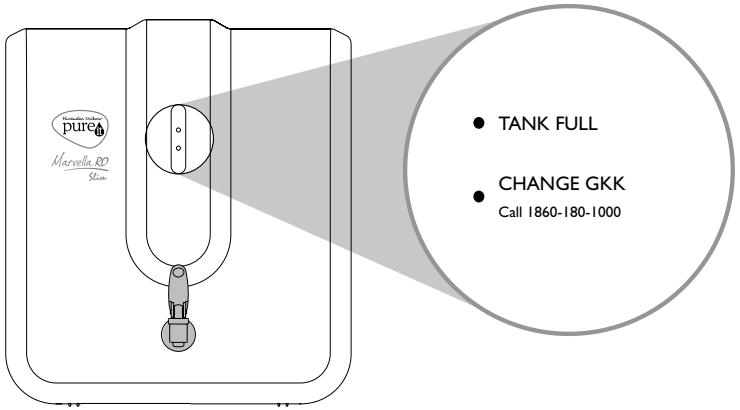



Avoid using an extension cord.

17

The Post-RO Carbon Filter must be detached from the storage tank and flushed directly into the sink; before starting the regular usage. Discard the first cycle of water and do not use it for drinking.

# ADVANCE ALERT SYSTEM™ OF PUREIT MARVELLA RO SLIM™




### TANK FULL

| | |
|---|---|
| No Light | Tank is empty |
| Green | **Tank Full** – This indicator will turn GREEN when the tank is full |

### CHANGE GKK

| | |
|---|---|
| **Solid Green** | Germkill Kit™ life is OK – Tells you that the life of consumables has not been exhausted. Water is safe |
| **Blinking Blue** | The GKK-1 usage has crossed 285 hours and hence the life of GKK-1 will end soon. You need to order Germkill Kit™-1 |
| **Solid Blue** (Pulsating sound) | The GKK-1 life of 300 hours*# is over and it must be replaced. At this point of time the device makes a sharp pulsating sound to alert you about the same. |
| **Blinking Red** | The GKK-2 usage has crossed 585 hours and hence the life of GKK-2 will end soon, it is time to order GKK-2. |
| **Solid Red** (Flat sound) | The GKK-2 life of 600 hours**# is over and it must be replaced. At this point of time the device makes a flat sound to alert you about the same. |

* The GKK-1 life of 300 hours typically gives 3000 litres of purified water under tested conditions of 18 PSI input pressure, 450–500 ppm TDS and 25 °C temperature.

** The GKK-2 life of 600 hours typically gives 6000 litres of purified water under tested conditions of 18 PSI input pressure, 450–500 ppm TDS and 25°C temperature.

# While Germkill Kit™ (GKK-1) will be changed after 3000 litres, Sediment Filter will be required to be replaced after approximately every 1500 litres. It may have to be changed in the interim depending on the quality of input water.



# GERMKILL KIT™

| Germkill Kit™ Replacement Schedule | | |
|---|---|---|
| Water consumption | Parts to be replaced | Procedure |
| Approximately after every 1500 litres | Pre-Sediment Filter | After every 1500 litres (approximately) the Pre-Sediment Filter will need to be replaced. The Pureit Helpline will contact you for the same. There is a free Sediment Filter in your device which needs to be preserved to facilitate the above change. In case you misplace the free SF, then at the time of Sediment Filter change you will have to buy the same at extra cost. |
| Approximately after every 3000 litres | Pre-Sediment Filter | When 'CHANGE GKK' light starts blinking blue, please contact the Pureit Helpline and get all these components of GKK-1 changed*#. |
| | Pre-RO Carbon Filter | |
| | Post-RO Carbon Filter | |
| | TDS Modulator (optional) | |
| Approximately after every 6000 litres | Pre-Sediment Filter | When CHANGE GKK" starts blinking RED, please contact the Pureit Helpline and get these components of GKK-2 changed**# |
| | Pre-RO Carbon Filter | |
| | Post-RO Carbon Filter | |
| | Post-Carbon Sediment Filter | |
| | RO Membrane | |
| | Micro Filtration Membrane | |
| | TDS Modulator (optional) | |

* The GKK-1 life of 300 hours typically gives 3000 litres of purified water under tested conditions of 18 PSI input pressure, 450–500 ppm TDS and 25°C temperature.

** The GKK-2 life of 600 hours typically gives 6000 litres of purified water under tested conditions of 18 PSI input pressure, 450–500 ppm TDS and 25°C temperature.

# While Germkill Kit™ (GKK-1) will be changed after 3000 litres, Sediment Filter will be required to be replaced after approximately every 1500 litres. It may have to be changed in the interim depending on the quality of input water.

## ORDERING GKK-1 AND GKK-2

By Calling Pureit Helpline
1860-180-1000

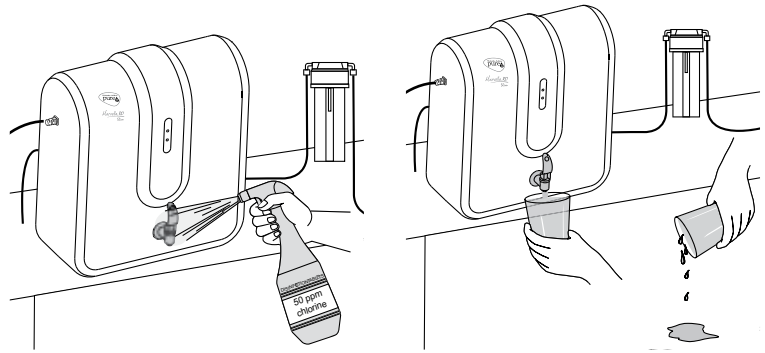
OR

By Logging in to Pureit Website
www.pureitwater.com



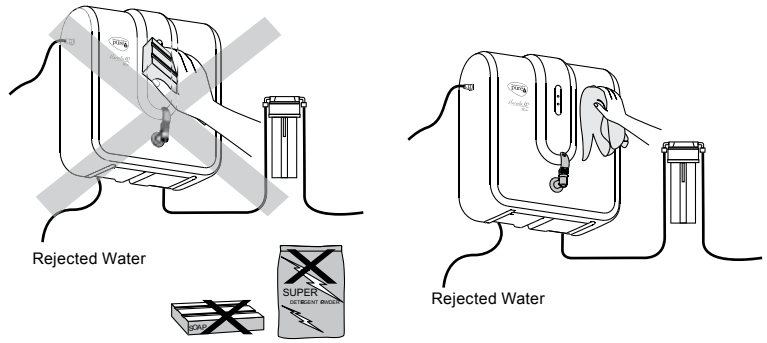
## CLEANING AND MAINTENANCE

1




You can clean the tap by using disinfectants
like bleach/hypochlorite. Discard 2 Litres of water after cleaning the tap.

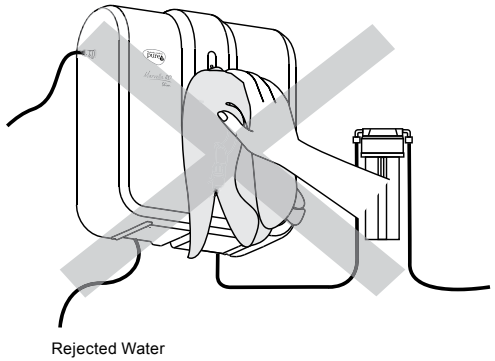
2




External portion of the purifier must be cleaned using wet cloth only.
Do not use detergent or soap.

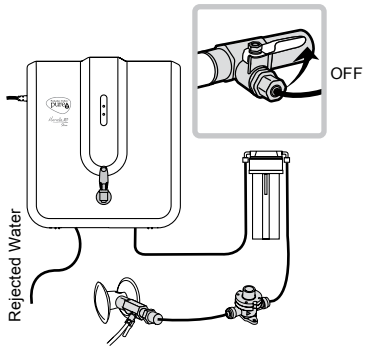
# CLEANING AND MAINTENANCE

3




Do not extensively clean and rub the decorative parts and on the LED display panel as this might lead to scratches on the parts.

4

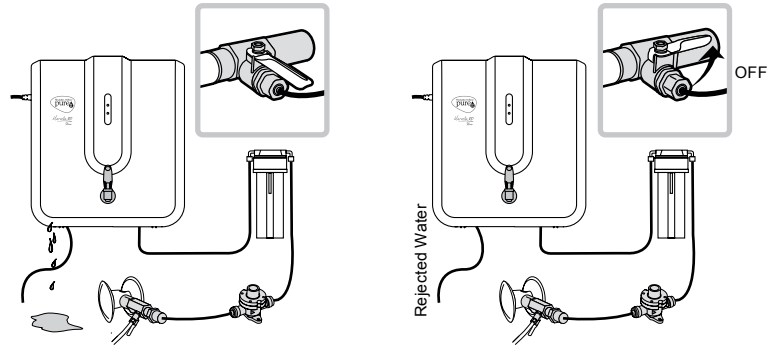



Always switch off the 'Ball Valve' and electrical power, if you are out of home for long duration.



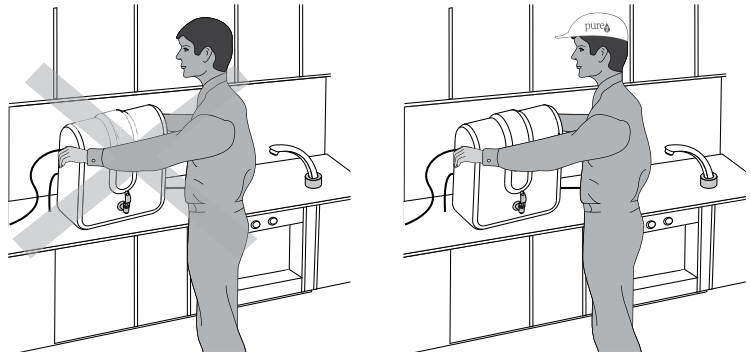
# CLEANING AND MAINTENANCE

5




Turn off the Ball Valve and switch off the power if you notice any leakage from the purifier.

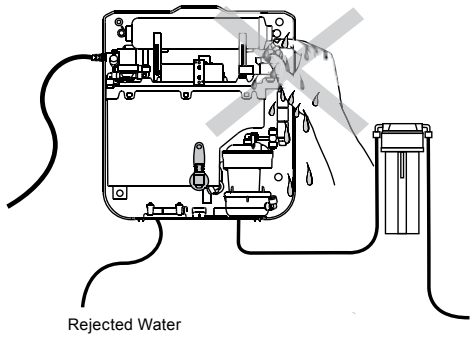
6



Do not try to open the purifier for cleaning or for any replacements.
This can only be done by a qualified company personnel or an authorised agent.

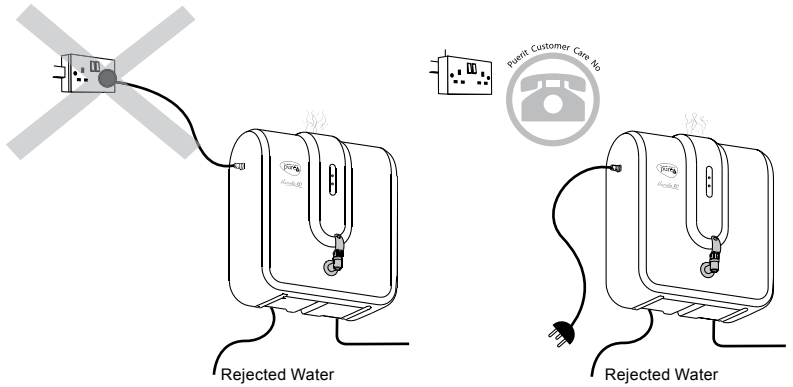
# CLEANING AND MAINTENANCE

7




Never splash the filtration system with water while cleaning.

8

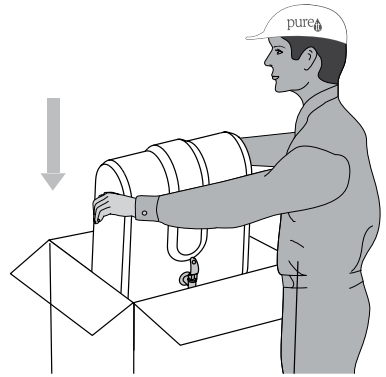



In case of any smoke or burning smell, remove the plug immediately and call the Pureit service centre.



CLEANING AND MAINTENANCE

9




When shifting your house, get the purifier duly inspected and packed by the Pureit service technician. Remove water from the storage tank and properly pack the purifier during shifting.

# GENERAL DOs AND DON'Ts

01. Please dispose the used consumables like Pre-Sediment Filter, Pre-RO Carbon Filter and Post-RO Carbon Filter along with the other household waste through the municipal disposal system.

02. You should only store water in the purifier and not use other bottles and containers. In case you do store, please ensure that the bottle/container is properly cleaned.

03. Do not use water not intended for drinking in Pureit system e.g. from abandoned or abused water bodies or water sources in which human, animal or industrial wastes are disposed or water that is excessively acidic or alkaline.

04. The output water may continue to have flora which are harmless and pose no health hazard to normal healthy adults and children.

05. You should ensure that the area around and beneath the purifier is kept clean at all times.

06. Freshly purified water should be used for drinking.

07. Never buy Pureit Marvella RO Slim™ or the GKK from an unauthorised source. Remember all you have to do is call Pureit Helpline number and we will deliver a new GKK to you at your home for a minimal delivery charge.

08. Don't drop any of the components, or the purifier as a whole from a height. This may cause the components to fracture or break, and the guarantee of getting water 'As Safe As Boiled Water™' will no longer be valid.

09. Do not use hot or boiling water in the purifier. Similarly do not use freezing cold water (less than 10 °C) in the purifier.

10. The point-of-use Reverse Osmosis drinking water treatment systems addressed by NSF-58 standard are designed to be used for the reduction of specific substances that may be present in drinking water supplies (public or private) which are considered to be microbiologically safe and are of known quality.



# FAQs

### How does Pureit Marvella RO Slim™ purify water?

Pureit Marvella RO Slim™ has a 6-stage purification system which ensures you get water that is 'As Safe As Boiled Water™' and also removes excess total dissolved solids (TDS) to make your water tastier.

In the first stage, the water passes through the Pre-Sediment Filter which removes fine and coarse particulate impurities/dirt.

The second stage is the Pre-RO Carbon Filter that removes chlorine and organic impurities like harmful pesticides. It also adsorbs bad taste and odour-causing organic compounds from water.

The third stage is the Post-Carbon Sediment Filter which removes the remaining dirt.

Then the water passes through the RO Membrane at high pressure, with the help of an inbuilt pump. The RO removes dissolved salts, hardness, pesticides and heavy metals like arsenic, lead and mercury. It also removes microbial contaminants like bacteria, virus, protozoa and parasites.

The fifth stage is the Micro Filtration (MF) Membrane which acts as an additional assurance of safety towards microbial contaminants.

The last stage is the Post-RO Carbon Filter, which removes bad odour and enhances the taste of purified water.

### What is the storage capacity of 'Pureit Marvella RO Slim™'?

Pureit Marvella RO Slim™ has a storage tank capacity of 4 Litres. The process of filling the storage tank is fully automatic and when you take water out of the tank, the purification process automatically starts and refills the storage tank provided power is on.

### How much time it takes to purify water in 'Pureit Marvella RO Slim™'?

'Pureit Marvella RO Slim™' can purify upto 9–12 Litres of water per hour. However, the time taken to purify depends on the life of the filters, the input water pressure, TDS and other impurities present in water.

### What is Advance Alert System™?

Pureit's Advance Alert System™ warns you approximately 15 days¤ before the end of life of GKKs thereby assuring you safe water and maximum convenience. It has 2 indicators:

**Tank Full**

**No Light** – Tank is empty

**Green** – Water Tank Full – This indicator will turn GREEN when the tank is full.

**Change GKK**

1. **Solid Green –** Germkill Kit™ life is OK
2. **Blinking Blue –** The GKK-1 usage has crossed 285 hours and hence the life of GKK-1 will end soon. You need to order Germkill Kit™-1
3. **Solid Blue –** The GKK-1 life of 300 hours*# is over and it must be replaced. At this point of time the device makes a sharp pulsating sound to alert you about the same.
4. **Blinking Red –** The GKK-2 usage has crossed 585 hours and hence the life of GKK-2 will end soon, it is time to order GKK-2.
5. **Solid Red –** The GKK-2 life of 600 hours**# is over and it must be replaced. At this point of time the device makes a flat sound to alert you about the same.

¤ Based on water consumption of 10 Litres per day.

* The GKK-1 life of 300 hours typically gives 3000 litres of purified water under tested conditions of 18 PSI input pressure, 450–500 ppm TDS and 25°C temperature.

** The GKK-2 life of 600 hours typically gives 6000 litres of purified water under tested conditions of 18 PSI input pressure, 450–500 ppm TDS and 25°C temperature.

# While Germkill Kit™ (GKK-1) will be changed after 3000 litres, Sediment Filter will be required to be replaced after approximately every 1500 litres. It may have to be changed in the interim depending on the quality of input water.

**How will I get new consumables/membranes replaced?**

You need to call the Pureit Helpline (1860-180-1000) number and order for a Germkill Kit™. The Customer care specialist will visit your place and replace the Germkill Kit™ at a nominal cost.

**How will I get new consumables/membranes replaced?**

You need to call the Pureit Helpline (1860-180-1000) number and order for a Germkill Kit™. The Customer care specialist will visit your place and replace the Germkill Kit™ at a nominal cost.

**Can I use any type of water to purify through my Marvella RO SlimTM?**

Pureit Marvella RO Slim™ will purify "potable" water for removal of hardness and other impurities to give you safe drinking water. If the input water has impurities normally not present in drinking water (high iron/ turbidity/microbial contamination etc.) or water is from unknown source (river/lake/pond/borewell etc.) then suitable pre-treatments may be required.

**What are all the consumables which are to be replaced?**

You need to replace the Pre-Sediment Filter, Pre-RO Carbon Filter and Post-RO Carbon Filter when the second light (CHANGE GKK light) starts blinking BLUE. These parts can be bought together by ordering GKK-1.

You need to replace the Pre-Sediment Filter, Pre-RO Carbon Filter, Post-Carbon Sediment Filter, RO Membrane, Post-RO Carbon Filter and Microfiltration Membrane (MF) when the 'CHANGE GKK' starts blinking RED. These parts can be bought together by ordering GKK-2

**Can I drink the first purification cycle of water from the purifier?**

No, it is recommended to throw the first cycle of water that is filled in the storage tank when the new Pureit Marvella RO Slim™ purifier is installed and also whenever the Germkill Kits™ are replaced

**Can I open and service my purifier?**

It is not recommended to open and service device by an individual. Call our customer care if you face any issue which requires servicing and opening the device.

**Can I use the reject water?**

It is not recommended to use the reject water for any kind of consumption (drinking or cooking). It can probably be used for gardening or cleaning floors.

**What should I do if any part of the purifier is broken?**

Please call the Pureit helpline number (1860-180-1000). Our technicians will visit your house and will guide you on the repairs required. There will be a nominal visiting charge and you would need to buy the parts required.

**What should I do if there is a leakage from the purifier?**

First turn off the Ball Valve if you find any leakage from the purifier and turn off the power switch. Check for any visual improper fitment (like tap) and then call our Pureit helpline number and register a service request.

**How long the stored water in Pureit Marvella RO Slim™ can be used for drinking?**

You can use stored water for 2 days. If it is not used for more than 2 days we advice you to discard that water, refill and then consume.



# TROUBLESHOOTING

**The water from the purifier tastes unusual**

This might be because of one or more of the following reasons:

a. The storage tank has not been cleaned for a long time – Please clean the storage tank after removing the water with a mild hypochlorite solution. The hypochlorite solution can be ordered by calling our Helpline number (1860-180-1000)

b. The filters or the membranes need to be replaced/cleaned – Please replace or get them cleaned by calling the Pureit Helpline number.

**The purification is taking more time**

This might be because of one or more of the following reasons:

a. The Ball Valve may not be opened fully – Please ensure the Ball Valve is open completely so that the water flow is not restricted.

b. The temperature of input water might have dipped drastically.

c. It will also depend on the input water condition and the life of the filters.

**The storage tank is not getting filled**

This might be because of one or more of the following reasons:

a. Check if the Ball Valve is kept open.

b. Check if there is any leakage from the purifier and if there is any leakage then call the Pureit Helpline number (1860-180-1000).

Hindustan Unilever pureit Marvella RO Slim

# Pureit Marvella RO Slim™ Water Purifier Warranty Registration Card

Serial No. _____

Date of Purchase: _____

Purchaser's Name: _____

Telephone No. _____

Address: _____

_____

Dealer's Name: _____

Address: _____

_____

_____

Dealer's Signature
(with rubber stamp)

Note:
1. Please retain the bill of purchase.
2. Please quote Serial number, Model and Date of Purchase in all your correspondence.



## STATEMENT OF HINDUSTAN UNILEVER'S INTELLECTUAL PROPERTY RIGHTS

The following are covered under Hindustan Unilever's Intellectual Property Rights:

**Pureit Marvella RO Slim™**

**Germkill Kit™**

**As Safe As Boiled Water™**

**Germkill Life Indicator™**

**Microfiltration Membrane (MF)**

**Advance Alert System™**

Hindustan Unilever Limited

**© HUL 2011**

# ‘PUREIT MARVELLA RO SLIM™’ WARRANTY DETAILS

## Product Warranty

The ‘Pureit Marvella RO Slim™’ guarantees that you will get ‘As Safe As Boiled Water™’ as described in ‘Pureit Marvella RO Slim™’s Unique Technology’ section as long as the ‘Pureit Marvella RO Slim™’ is used in the manner specified in this manual.

01. The Consumables including the Pre-Sediment Filter, Pre-RO Carbon Filter, Post-Carbon Sediment Filter, RO Membrane, Micro-Filtration membrane and Post-RO Carbon Filter will not be covered under warranty*.
02. The warranty does not cover external booster pump, pressure reducing valve which is bought as an accessory to the purifier.
03. All other components including the electrical parts will have a 12-month warranty against the manufacturing defects.

This warranty is subject to the following conditions:

The customer will notify the company in writing or by calling the Helpline promptly if any defects are noticed and give the company or its authorised agent adequate opportunity to inspect, test and remedy them. For this the customer may have to deposit the ‘Pureit Marvella RO Slim™’ if so required by the company, with the company’s office/service centre/authorised dealer along with the original invoice, in the city where they are sold.

Inspection and test report of the company’s office/service centre/authorised dealer will be final and binding under the warranty for determining defects, repairs/alterations required or carried out, or certifying working of the ‘Pureit Marvella RO Slim™’ thereafter.

The company’s obligation under this warranty shall be limited to repairing or providing replacement of parts, which are found to be defective. The company or its authorised customer care centre/licensed service provider reserves the right to retain any part(s) or component(s) replaced at its discretion, in the event of a defect being noticed in the equipment during the warranty period.

The company’s liability under this warranty shall in no event, and under no circumstances, exceed the price paid by the customer.

This warranty is confined to the first purchaser of the product only and is not transferable.

In the event of repairs of any part/s of the ‘Pureit Marvella RO Slim™’, this warranty will thereafter continue and remain in force only for the unexpired period of the warranty.

The warranty is issued at Mumbai, and courts at Mumbai shall have exclusive jurisdiction over matters covered or flowing from this warranty.

The company obligation is only for effective repairs of any defective part of the ‘Pureit Marvella RO Slim™’, and not for ‘Pureit Marvella RO Slim™’ replacement as such.

Repairs or replacements will be carried out either by the dealer from whom the device has been purchased or through a Company Customer Care Centre, or the Authorised Licensed service provider with whom the device has been registered.

For units installed beyond the municipal limits of the jurisdiction of the Authorised Licensed service provider or company Customer Care Centre, all expenses incurred in collecting the device(s) for part(s) thereof from the company’s Customer Care Centre or Licensed Service Centre, as well as expenses incurred in deputing of service personnel/technicians towards conveyance and other incidentals etc. will be borne by the customer.

The warranty is void if any repair work is carried out by persons other than those of the company, or its authorised dealers.

Any part(s) of the electrical and purifier system replaced by the company at its discretion shall be with a functionally operative part.

The concerned Customer Care Centre or Licensed service provider will advise the customer whether to effect the repair at site or at the Customer Care Centre.

Warranty does not cover accessories external to the equipment supplied by the dealer.

* While Germkill Kit™ (GKK-1) will be changed after 3000 litres, Sediment Filter will be required to be replaced after approximately every 1500 litres. It may have to be changed in the interim depending on the quality of input water.



‘PUREIT MARVELLA RO SLIM™’ WARRANTY DETAILS

In case of repairs or replacement of any part/s of the unit, this warranty will thereafter continue and remain in force only for the unexpired period of the warranty. Replacement of parts would be purely at the discretion of HUL, the same part model shall be replaced and in the event such part model has been discontinued, it shall be replaced with the part model of price equivalent at the time of purchase.

In case of any damage to the product/customer abuse/repairs by unauthorised personnels/misuse detected by the authorised service centre personnel, the warranty conditions are not applicable and repairs will be done subject to availability of parts and on a chargeable basis only.

This warranty shall not cover any consequential or resulting liability, damage or loss to property or life arising directly or indirectly out of any defect in the water purifier. The company’s obligation under this warranty shall be limited to repair or providing replacement of defective parts only under the warranty period.

The warranty is not applicable in any of the following cases:

01. The completed warranty card is not presented to authorised service personnel at the time of service of the product.
02. The product is not operated according to instructions given in the operating instruction booklet.
03. The device is not installed in the proper procedure specified.
04. Any defect caused due to improper electrical circuit outside the device in the house or by any defective electrical supply.
05. Defects are caused by improper or reckless use, which shall be determined by the company personnel.
06. Any repair work is carried out by the persons other than authorised service personnel.
07. The damages caused by due to transportation or shifting is not covered by warranty.
08. Defects are due to causes beyond control like lightening, abnormal voltage, acts of god or while in transit or service center or purchasers residence. (normal voltage range specified 230 volts +/-10% with 50Hz). Customer shall ensure that a stabilizer is installed in those areas where voltage is not available within the warranty range (230V +/- 10%). The stabilizer should be of any reputed manufacturer.
09. The warranty will automatically terminate after 12 months expiry of the warranty period even though the device may not be in use for any time during the warranty period for any reason.
10. Only courts in Mumbai will have the jurisdiction for settling any claims.
11. The serial number of the device or any part thereof is damaged, defaced, altered, obliterated, or tampered with or removal for any reason whatsoever.

This warranty is valid in India only.

Notwithstanding anything to the contrary contained in, or implied by this warranty:

The company’s liability under this warranty shall be limited only to defects in the ‘Pureit Marvella RO Slim™’ which occur under the conditions of normal operation of the ‘Pureit Marvella RO Slim™’ and their proper and prescribed use as per this user manual. This warranty does not cover or extend to defects which are determined by the company or its authorised agents as occurring or resulting from or attributable to negligence, abuse, misuse, faulty care, operation or maintenance or repairs, alterations to the ‘Pureit Marvella RO Slim™’ or any part thereof by others.

**General**

For the purpose of this warranty, the following expressions shall have the following meanings respectively:

- The ‘Pureit Marvella RO Slim™’ shall mean the ‘Pureit Marvella RO Slim™’ described in the invoice.
- ‘The customer’ shall mean the purchaser of the ‘Pureit Marvella RO Slim™’ from the company or the company’s authorised dealer who is a party to the invoice.
- ‘The company’ shall mean Hindustan Unilever Limited.
- ‘Invoice’ shall mean the Invoice issued for the ‘Pureit Marvella RO Slim™’ by the company or its authorised dealer to the customer describing the ‘Pureit Marvella RO Slim™’ and indicating, inter alia, the total purchase price thereof, the name of the customer, and the place where the ‘Pureit Marvella RO Slim™’ is to be delivered.
- ‘User manual’ shall mean the instructions for installation, use and maintenance contained in the leaflet published by the company, and delivered to the Customer at the time of sale of the ‘Pureit Marvella RO Slim™’.

| | | |
|---|---|---|
| DATE: 07 May 2013 | SCALE: 100% | PROCESS COLOURS: K (Black) |
| JOB No.: 2024_HUL_INR_P_Rc_Eop_Mar_13 | **APPLICATION USED:** | SPOT COLOURS: |
| CLIENT: HUL | INDESIGN PACKAGE: CS4 | TOTAL COLOURS: Single |
| CAMPAIGN / JOB TITLE: Marvella RO Slim | QUARK PACKAGE: | COPY WRITER SIGN OFF: HUL |
| FILE NAME / VER: 2024_HUL_INR_P_Rc_Eop_Mar_13_V3 | ILLUSTRATOR: | CLIENT SIGN OFF: Raviraj Durwas |
| ACCOUNT SERVICE: Asma/Rao | COREL DRAW PACKAGE: | QC SIGN OFF: Nandan / Rao |

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